



DEPARTMENT OF
**COMMUNITY
SERVICES**

LIHEAP is a federally funded program that provides financial assistance to eligible households to offset heating costs. LIHEAP is made possible by the United States Department of Health and Human Services and by the Kentucky Cabinet for Health and Family Services. This program is also funded, in part, under a contract with the Cabinet for Health and Family Services with funds from the Community Services Block Grant Act of the U.S. Department of Health and Human Services.

Louisville Metro Community Services encourages you to also seek other resources such as information on making your home more energy efficient (i.e. through Project Warm at 636-9276 or LG&E's WeCare Program at 1-800-356-5467).

For more information about Community Services' programs, visit our website at [www.louisvilleky.gov/Community Services](http://www.louisvilleky.gov/Community%20Services) or call at 574-1157 (TDD available at MetroCall, 574-5000).

**Low-Income Home
Energy Assistance Program
(LIHEAP)**

**Administered by Louisville Metro
Community Services**



Subsidy Phase

**November 4, 2015
through
December 11, 2015**

LIHEAP Application Process

The Low Income Home Energy Assistance Program (LIHEAP) provides financial assistance to help citizens pay utility bills. The Subsidy Phase begins November 4, 2015 for Jefferson County residents who meet the established income listed below (within 130% of the federal poverty guidelines). Residents can apply for the Subsidy Phase regardless of the status of their utility bills.

What do you need to do apply?

- ☐ Schedule an appointment at one of the three LIHEAP locations
- ☐ Your most recent heating bill or verification from your landlord that the heating expenses are included in your rent (i.e. lease agreement)
- ☐ Social Security Card(s) or official documentation with social security numbers or Permanent Resident Card Number(s) for *everyone* living in your household
- ☐ Proof of your household's income for the preceding month or proof of \$0 Income (Food Stamp Award letter, Zero Income Form, etc.). All individuals 18 or over in the household with no income must have a Proof of No Income form completed prior to applying for benefits. (Available at the LIHEAP office at 810 Barret Ave. or at www.louisvilleky.gov/community_services.)
- ☐ Picture ID for head of household. (If available)

2015 Federal Poverty Guidelines

130% Federal Level

Persons In Household	Maximum Gross Monthly Income
1	\$1,276.00
2	\$1,726.00
3	\$2,177.00
4	\$2,628.00
5	\$3,078.00
6	\$3,529.00
7	\$3,980.00
8	\$4,430.00
Each Additional Person	Add \$451.00

LIHEAP Appointment Process

To schedule an appointment, you need to visit one of the locations listed below and bring 1) your current heating bill or landlord statement if utilities are included in your rent, and 2) a photo ID.

Appointments will be issued, in person, at the LIHEAP Central Office only at 810 Barret Avenue on Nov. 2, 2015 between 7:00 a.m. - 4:00 p.m. and on Nov. 3, 2015 between 7:00 a.m. - 1:00 p.m.

Starting November 4, 2015 appointments will be scheduled at all three LIHEAP offices from 8 a.m. to 1 p.m., based on appointment availability. (The East Office is closed for LIHEAP on Fridays).

Central Office Urban Government Center
810 Barret Avenue, Room 127, 40204
502-574-1157

East Office Newburg Community Center
4810 Exeter Avenue, 40218
502-574-1270
THIS OFFICE IS CLOSED FOR LIHEAP ON FRIDAYS

South Office Southwest Government Center
7219 Dixie Highway, 40258
502-574-1272

(All offices will be closed November 26 and 27, 2015.)

Individuals who are unable to apply for this program in person may send a representative on their behalf. Simply provide the representative with a hand-written note, dated and signed from the applicant, giving them permission to handle their application for services. The representative will also need to provide their photo ID matching the name specified on the applicant's note, along with the applicant's photo ID, as well as the required documentation that is required to apply for the services/programs.